

Effective as of 1 March 2016

## Service price list

	VAT 0%	24%		VAT 0%	24%
<b>Electricity supply services</b>			<b>Invoicing services</b>		
Connection of electricity according to delivery time:			Copy of the bill €/each	2.44	3.03
On the next working day	<i>Free of charge</i>		Invoicing and consumption reports €/each	8.13	10.08
On the same working day	<i>Free of charge</i>		Reporting service €/h	44.36	55.01
- As remote connection <sup>1</sup>	<i>Free of charge</i>		Delivery charge €/each	5.69	7.06
- Without remote connection <sup>2</sup> €/each	40.32	50.00	Customer-specific data is sent only to the customer or to a party authorised in writing by the customer. More extensive reports (over 5 pages) are usually charged by the hour.		
Connections carried out at other times <sup>3</sup> €/each	79.03	98.00	<b>Collection charges</b>		
Disconnection of electricity ordered by the customer	40.32	50.00	Payment reminder €/each	5.00	–
<b>Kiosk meter boxes</b>			Disconnection/Collection notice €/each	5.00	–
Deployment of a new kiosk meter box €/each	1,870.97	2,320.00	Payment time for the bill, consumers, by telephone €/each	5.00	–
Rent of a kiosk meter box €/month	66.13	82.00	Payment time for the bill, consumers, in the online service €/each	2.00	–
<b>Work on the electricity network</b>			Payment plan, consumers €/each	5.00	–
Electrical connection or disconnection <sup>4</sup> €/each	120.97	150.00	Collection fee for disconnection of services €/each	40.32	50.00
Connections of medium-voltage network <sup>5</sup> €/each	600.81	745.00	Penalty interest on bills paid after the due date shall be in accordance with the Interest Act. The valid penalty interest rate is stated on the bill. Interest and collection fees are charged in connection with the customer's next electricity bills. When electricity supply that has been disconnected due to unpaid bills is reconnected, the above-mentioned connection charges will be applied. Outstanding bills will be transferred to a collection agency for collection. No VAT is charged on fees stated without value added tax.		
Work charged per hour <sup>6</sup> €/h			<sup>1</sup> Remote electricity connections are carried out on weekdays between 8am and 6pm.		
- during working hours (8am to 4pm)	68.00	84.32	<sup>2</sup> Orders for manually connected sites must be submitted before 2pm.		
- overtime	102.00	126.48	<sup>3</sup> Connections carried out during on-call hours are always subject to a connection fee regardless of the technology.		
- during holidays	136.00	168.84	<sup>4</sup> The charge is double in connections carried out after 3pm.		
Wasted visit by engineer <sup>7</sup>	250.00	310.00	<sup>5</sup> Charged in connection with requests for transformer maintenance or other connections of the medium-voltage network ordered by the customer. The charge includes three hour work, extra work will be charged according to the work per hour prices.		
Extra charges from excavation on street and public park area are charged from customer if the work is due to a reason attributable to the customer.			<sup>6</sup> Work during holidays applies on midweek holidays and on Sundays. Work during Saturday is charged as overtime work. Travel time is charged according to the work hour price list.		
<b>Metering services<sup>8</sup></b>			<sup>7</sup> To be charged if the engineer is unable to carry out the work due to a reason attributable to the customer. The cost of a wasted visit will be charged to the party the work was agreed with. The cost is also applied at fault situations, if Helen Sähköverkko's subcontractor is ordered by the customer and the fault is at customer's side of the network.		
Sealing of main fuse	<i>Free of charge</i>		<sup>8</sup> Metering service work is carried out by subcontractors authorised by Helen Sähköverkko Oy.		
Installation or transfer of meter (max. 63 A)€/each	66.13	82.00	<sup>9</sup> The customer can request to verify the validity of the meter and metering. If there is a fault in the meter or metering or it fails to meet the general terms of contract or official regulations, no inspection fee will be charged.		
Installation or transfer of meter (> 63 A)€/each	200.00	248.00	<sup>10</sup> Connection of pulse line requires that the present meter used for billing purposes at the metering point has a pulse output. If the pulse line is connected in conjunction with other work, or if subsequent pulse line connections are made on the same work site, the work is charged according to the work per hour prices.		
Installation or transfer of medium-voltage meter €/each	500.00	620.00			
Removal of the meter	<i>Free of charge</i>				
Replacement and inspection of the meter <sup>9</sup> €/each	100.00	124.00			
Connection of pulse line to the electricity meter <sup>10</sup> €/each	75.00	93.00			
Wasted visit by engineer <sup>7</sup> €/each	100.00	124.00			

Helen Sähköverkko Oy is responsible for electricity distribution and network services in the Helsinki region.